

Other Frequently Asked Questions:

Can I tip my driver?

Tipping is not allowed, but kind words are always appreciated! You can also let Baraboo Transit know about excellent service by calling (608) 356-8300.

What if I need to make more than one stop?

Quick “in-and-out” stops are permitted so long as they last less than 5 minutes. You will be charged for the wait time. Stops lasting more than 5 minutes are not permitted.

How do I cancel a pickup?

Call (608) 356-8300 as soon as you know you need to cancel your ride.

How long will the driver wait for me?

Drivers can wait for a passenger for 5 minutes—if the passenger is not ready to go in the 5 minutes from when the driver arrives, the driver will leave and the passenger will need to reschedule.

Can I bring groceries into the vehicle?

Passengers are allowed up to four carry-on bags, including grocery bags. If you know you will have more than four bags, please let the dispatcher know so arrangements can be made.

What if my driver speeds or does something that makes me feel unsafe?

Call 911 if it is an emergency; otherwise call (608) 356-8300 to report all non-emergencies.

What if I don't want to share the ride with another passenger?

There are other transit options available to you to use in the City and surrounding areas, including private companies, Uber and Lyft.

**Schedule a ride by calling
608-356-8300**